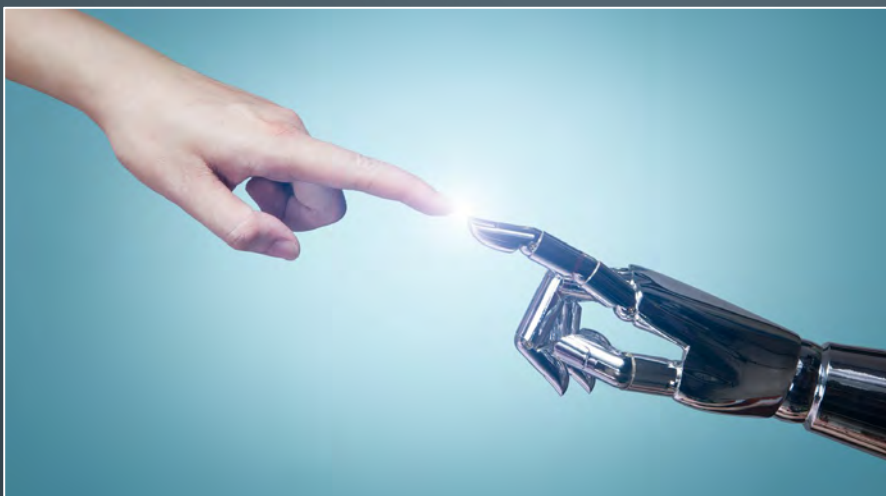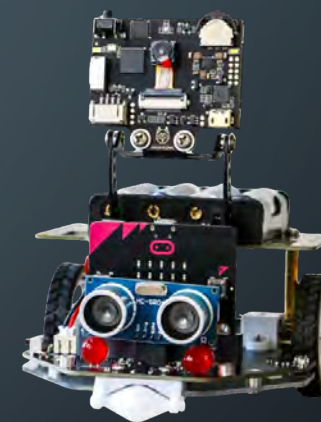# LIBRARIES & AI:
Allies, not opponents

Tito Kliska, librarian

Zagreb City Libraries, Croatia

AI in Zagreb City Libraries

- Educating our young patrons
    - Workshops with HuskyLens AI sensors and Maqueen robots

- Educating our staff

Erasmus+

Key Point 1: fear vs. opportunity, a new digital divide

- a lot of questions

- disruptive technology   airbnb

- end of 2022 – ChatGPT → it not started then!

- historically – printing press, Internet, e-books

- AI – an opportunity to evolve, not an enemy to fight
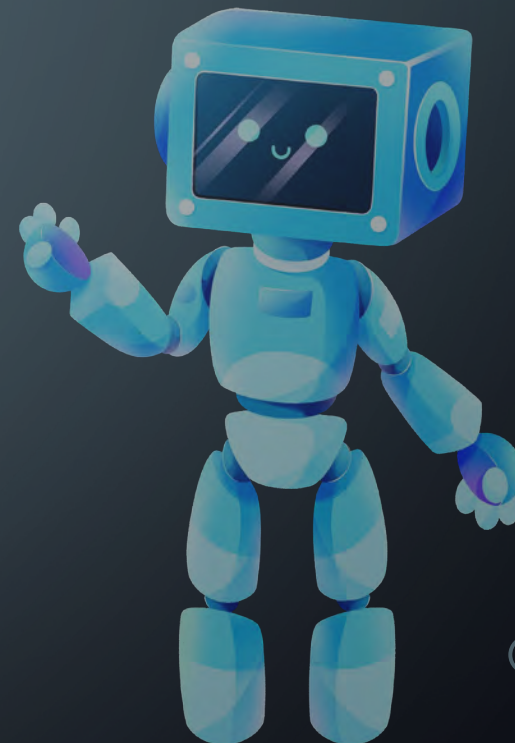
Key Point 2: how can AI empower libraries

- enhancing user experience

- expanding accessibility

- automating repetitive tasks

- data-driven decision making

Key Point 3: regulation and ethical aspects

„USA invents, China copies, EU regulates" ☺

- EU AI Act

- Libraries:
  - have unbiased access to knowledge
  - can help shape AI policies
  - can train users on AI literacy
  - can work with developers

Conclusion

- AI – cannot replace the critical thinking, empathy, creativity

- AI – not a threat but a powerful tool

- It is essential that we:

  - invest in AI education

  - collaborate with tech companies

  - advocate for ethical use of AI in libraries